

## Moonshot Farm CSA Membership Agreement

“CSA” stands for Community Supported Agriculture and is a model adopted from veggie farms in which customers prepay for a season of farm products. The CSA model helps us share the extreme risks of farming with a community of supporters who help to sustain the farm. As a member, **you share the risk and reap the reward!**

What does risk-sharing look like for a flower CSA? In most months, we have an abundance of blooms – we will share that bounty with you in the form of oversized bouquets. Likewise, in times of dearth, bouquets might be slightly smaller. Over the season, it all evens out! We think of our CSA members as our extended “farm family,” and we prioritize the very best blooms for you.

In the unlikely event of a total crop failure (think wildfires, hurricanes, and similar disasters), we may decide to double-up bouquets, source blooms from other local farms or refund your subscription pro-rata. We may also change a pick-up date if needed, especially for the winter months when farming is particularly unpredictable.

**Email Policy:** Please ensure you provided the correct email when purchasing the subscription. We use email as our primary way to contact you throughout the season. We recommend adding [info@moonshotfarm.com](mailto:info@moonshotfarm.com) to your contact list/safe list so that you receive all of our emails. We will not be responsible if your email provider filters our emails to spam.

**Pick-Up Policy:** We'll grow, harvest, and arrange all of the flowers, but one responsibility is up to you: remembering to pick them up. **We recommend setting reminders on your calendar or phone for each pick-up date of the season.** We have 100+ members picking up flowers each month, so cannot hold blooms or chase individuals down. Any bouquets leftover at the end of the day will be donated to community organizations like schools, hospitals, and nursing homes. If you do accidentally miss your bouquet, you can feel happy knowing it found a good home! **You are always welcome to send a friend or family member to collect your flowers.**

**Make-Up Bouquet:** We appreciate your flexibility and are excited to provide some flexibility back! Members subscribing for 12 months are entitled to one make-up bouquet during the season. To use your make-up bouquet, you must let us know by noon the Monday before pick-up. If we don't hear from you by this cut-off time, we'll go ahead and make your bouquet. Make-up bouquets will be provided in August and you will have a choice between several dates to best fit your schedule.

**Winter Weather Policy:** Winter storms during our CSA pick-up are a possibility. Here's the plan. If East Windsor Township schools are closed (not just delayed), CSA pick-up will be moved to Thursday or whichever day they're back open. We will email everyone if this happens, so (again) please be sure your email is correct.

**Pick-Up Location Policy:** We are so excited to add several new pick-up locations this year as a convenience to our members and to save some gasoline! If, for any reason, a pick-up location

can no longer host us (e.g., they go out of business), pick-up will be moved to the farm for the remainder of the season.

**Refund Policy:** Our CSA flowers are planned months (even years!) in advance, and each bouquet is grown-to-order. We are not able to accommodate refunds for any reason. You are, however, permitted to transfer your subscription to a friend. Just let us know their email address so that they can receive the monthly newsletter.

We are so excited to embark with you on this year full of flowers! Reach out to us at anytime with questions or confusions.

Your farmers,  
Rebecca and Mark  
[info@moonshotfarm.com](mailto:info@moonshotfarm.com)